



# Homeowner Guide

Punta Verde  
Sales Center - 210-257-5044



## Schools

**Tradition Elementary School**  
12855 FM-1346, St. Hedwig, TX 78152  
210-662-1700

**Heritage Middle School**  
8004 New Sulphur Springs Rd.  
San Antonio, TX 78263  
210-648-4546

**East Central High School**  
12855 FM-1346  
San Antonio, TX 78263  
210-649-2951



## Police

**Converse Police Dept.**  
402 S. Seguin Rd.  
Converse, TX 78109  
210-658-2322



## Fire

**City of Converse Fire Dept.**  
**107 Station**  
Converse, TX 78109  
210-658-8900



## Post Office

9155 Schaefer Rd.  
Converse, TX 78109  
210-658-5129



## Medical

**Methodist Hospital Northeast**  
12412 Judson Rd.  
Live Oak, TX 78233  
210-757-7000



## Utilities

**GAS:**  
**Centric Gas**  
281-252-6700  
unigas-tx.com/natural-gas-provider/  
unigas

**ELECTRIC:**  
**CPS Energy®**  
210-353-2222  
cpsenergy.com

**WATER:**  
**East Central Special Utility District (East Central SUD)**  
210-649-2383  
eastcentralsud.org

**TRASH:**  
**Frontier Waste Solutions**  
210-807-8555  
frontierwaste.com

**SECURITY SYSTEM:**  
**Guardian Protection**  
800-776-8328  
guardianprotection.com



## After-Hours Emergency Service

**KB Home Hotline**  
**866-670-1441**

Call for time-sensitive home repairs for your heating, cooling, plumbing and other home-related emergencies (subject to warranty eligibility).



## Homeowner Resource

[kbhome.com/myKB](http://kbhome.com/myKB)

(Community/HOA information, home warranty, landscaping care guide and more)



## Homeowner's Association

**Lifetime HOA Management**  
18585 Sigma Rd., Ste. 104  
San Antonio, TX 78258  
210-504-8484  
Contact@LifetimeHOAManagement.com



## HVAC Registration

**Register your Carrier® HVAC unit within 90 days of closing:**

By phone: 800-CARRIER  
By web:  
productregistration.carrier.com



## Appliance Registration

**Register your Whirlpool® appliances within 14 days of closing:**

By web:  
register.whirlpool.com/registration

By phone: 800-344-1274

By mail: Registration card found inside kitchen drawer.

Plan number: S22593



## KB Home Warranty

210-308-1441  
sanantoniocs@kbhome.com



## KB Home App

Your convenient go-to resource for:

- Appointment reminders
- Maintenance notifications
- Seasonal home maintenance
- Warranty documents

[kbhome.com/customer-app](http://kbhome.com/customer-app)

888-KB-HOMES | [kbhome.com](http://kbhome.com)

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